

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
164849-2014-AQ-ITA-UKAS

Initial certification date:
12 October 2014

Valid:
12 October 2020 - 12 October 2023

This is to certify that the management system of

SOLVE.IT S.r.l.

Lungo Dora Colletta, 81 - 10153 Torino (TO) - Italy

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management system supporting the provision of monitoring and support of technical workstation and ICT infrastructure and remote technical help desk services

Place and date:
London, 30 September 2020



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For the issuing office:
DNV GL - Business Assurance
4th Floor, Vivo Building, 30 Stamford
Street, London, SE1 9LQ, United Kingdom

A handwritten signature in blue ink, appearing to read 'Eerie Koek', positioned above a horizontal line.

Eerie Koek
Management Representative